

Monthly promotions

July 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Wild Horse Wind and Solar Facility in Ellensburg, WA

Aspiring to Beyond Net Zero Carbon by 2045

By 2045, we aspire to be a beyond net zero carbon energy company. We're pursuing three pathways to achieve this goal equitably and sustainably:

- Reduce emissions from our electric and gas operations and electric supply to net zero by 2030, and have a 100% carbon-free electric supply by 2045.
- Reach net zero carbon emissions from natural gas used in customer homes and businesses by 2045.
- Partner with customers and other sectors to reduce carbon emissions across our state.

We invite you to join us. Together, we can create a clean energy future for all.

Learn more at pse.com/TOGETHER.



Stay clear of overhead power lines

With summer weather comes home improvement projects that may bring ladders and tools close to overhead power lines. Be sure to look up and around you before you start any work. Keep all objects, including yourself, at least 10 feet from any overhead line. Accidental contact, even near contact, can cause an arc flash that can result in serious injury.

pse.com/electricsafety

We're here to help

It's been a tough year, and Puget Sound Energy recognizes that for many families, the financial struggles associated with COVID-19 are not by any means over. If you are behind on your payments, you have options. These include payment assistance, extended payment plans for residential and small commercial accounts, and level payment plans, with the ability to choose your own due date. Depending on your income and size of your household, you may qualify for up to \$4,500 from one or all of our payment assistance programs: CACAP, PSE HELP and Federal LIHEAP.

pse.com/help



Know the signs of a natural gas leak

You can usually detect natural gas from an odor of sulfur or rotten eggs, though it may smell differently to you. But there are other tell-tale signs, especially outdoors: bubbles escaping through a puddle, dead vegetation where you wouldn't expect it, and dirt blowing up from the ground. Natural gas is lighter than air and will rise, and can be ignited by a spark from flipping a light switch. If you detect gas, don't hesitate! Leave the area, then call PSE at **1-888-CALL-PSE**, or call **911**.

pse.com/detectaleak



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Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit [pse.com/guarantees](https://www.pse.com/guarantees).





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Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees.

pse.com/guarantees

Transmission peak message for June 2021

This past month's transmission system peak occurred on June 28 at hour ending 1700.

July 1, 2021 Price change – Electric customers only

Your bill reflects changes in rates that went into effect on July 1, 2021.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2021

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

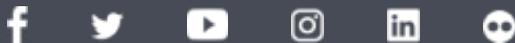
[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

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pse.com

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