

# Monthly promotions

## February 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## We're here to help

We understand that the past year has been difficult. You've worked hard to keep your family safe while facing challenging obstacles. We're here to help with energy assistance programs, flexible payment options, and resources to manage your monthly bills.

### Bill assistance

We have programs that provide funds to help pay your bill or save energy with free home upgrades and repairs.

[pse.com/support](https://pse.com/support)

### Payment arrangements

We understand that sometimes it's more convenient to make small bill payments, and we're happy to work with you.

### Budget Payment Plan

Do you want predictable energy bills? Our Budget Payment Plan evens out your energy costs throughout the year.

## The myPSE app - Be in the know during power outages

The myPSE app goes beyond accessing your account and paying your bill. It's a vital resource in the event of winter outages. Track and report power outages in your neighborhood, check on restoration times, and get text updates.

Learn more: [pse.com/app](https://pse.com/app)

## We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues, and detached buildings, is owned by you. We own and regularly inspect the pipeline to your gas meter, but maintaining buried lines on your side of the meter is your responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

Learn more: [pse.com/maintainpiping](https://pse.com/maintainpiping)

## Discover the benefits of going electric with our new Electric Vehicle Guide

Our new interactive Electric Vehicle Guide makes it easier than ever for you to switch to an EV.

- Browse and compare the newest EV models to find the one that best fits your lifestyle.
- Calculate how much you'll save through incentives and reduced fuel costs when you go electric.
- Find available EV charging stations near you to make "range anxiety" a thing of the past.

Explore our guide to all things electric vehicles at [pse.com/evguide](https://pse.com/evguide)



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## YOUR PUGET SOUND ENERGY BILL ENCLOSED

### Winterize your bill

Money saving tips for winter heating [pse.com/lower](https://www.pse.com/lower).





## Help us help you

You may qualify for assistance with your heating bill. Visit [pse.com/help](https://pse.com/help).



We'll work with you to help manage your bills.  
Visit [pse.com/lower](https://pse.com/lower) to make payment arrangements.



PLACE  
STAMP  
HERE

BELLEVUE, WA 98009-9269





## Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



## **February 2021 bill print messages**

### **Summary page**

#### **We're here to help**

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

[pse.com/mypse](https://pse.com/mypse)

#### **January 1st Price change message – bi-monthly billed electric only customers.**

Your electric bill reflects changes in rates that went into effect on January 1, 2021.

#### **Transmission Peak Message for January.**

This past month's transmission system peak occurred on January 26 at hour ending 1800.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2021

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



[pse.com](http://pse.com)

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