

Solutions for Caregivers Enhanced Eldercare Services



Sometimes caring for an elderly family member can be daunting — from deciding on the best care resources to finding trained, caring professionals who understand your loved one's needs.

You can't always anticipate everything you'll need when it comes to caring for an elderly family member. Eliminate the stress and guesswork with our Enhanced Eldercare Services.

Someone to watch over your elder's care

Solutions for Caregivers pairs you with a trained Case Manager to personally assist with your loved one's changing needs. Case Managers have extensive knowledge about the costs, quality and availability of services in your community. They can help with all of the following, and more:

- Identifying and addressing issues that require additional resources and services to keep an elderly person in their home.
- Coordinating and monitoring in-home help and services to facilitate home care.
- Reviewing financial, legal and medical issues to determine appropriate referrals.
- Providing consumer education and advocacy, counseling and support, and crisis intervention.
- Acting as a caregiver liaison to families at a distance from their elder's care.
- Moving elders to or from the hospital, rehab facility, assisted living community or nursing home.

All Case Managers have backgrounds in social work, nursing, gerontology or counseling. Your loved one is in good hands.

One call is all it takes

We partner with Solutions for Caregivers to provide these services. But one call to our Adult/Elder Specialists is all it takes to get you started. Simply call the toll-free number provided below. Our specialists are available 24/7 to assist you. All calls and use of services are kept completely confidential.

Contact us anytime you need help with any of life's concerns.

(800) 358-8515

TDD/TTY Dial 711 and enter the number above.

**or log on to
www.liveandworkwell.com
access code: 5271**

Please note: This benefit provides you with a number of free hours of service per year — check with your Human Resources department for details. You can purchase additional services beyond the free hours offered — call us for cost estimates.