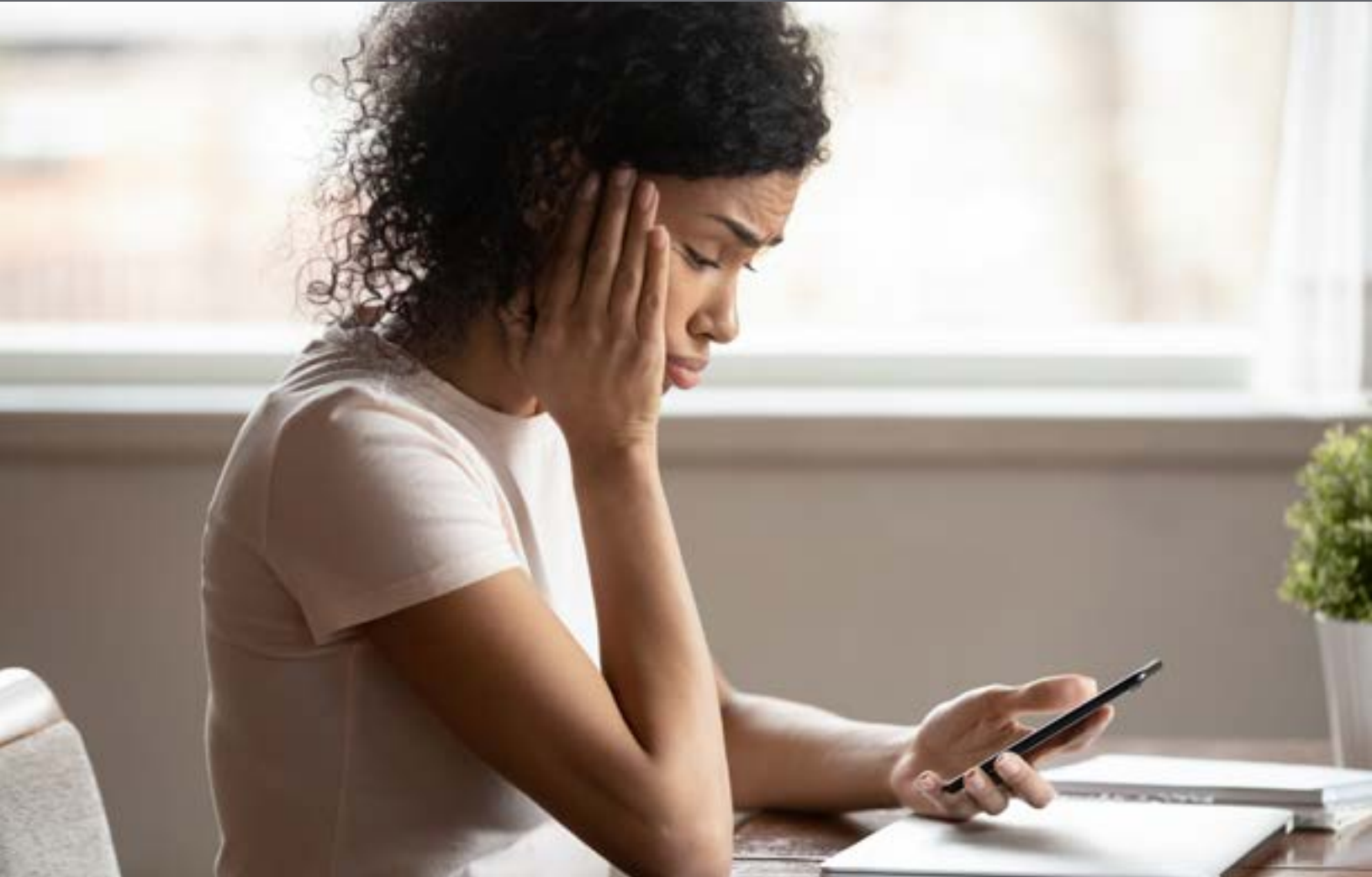


The latest news on what's powering our neighborhoods



Beware of scams

Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- We never ask or require you to purchase a prepaid debit card to avoid disconnection, even if you have a delinquent account.
- You'll receive several communications related to bill payment before any service disruption.
- Our bill payment vendors don't call after noon on Saturdays and all day Sundays; any calls during those periods are red flags.

Learn more about how you can protect yourself from a potential scam at pse.com/scamalert.

Are you wondering if there's help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs. You may be eligible for these funds or upgrades to weatherproof your home even if your account is in good standing and you receive Federal LIHEAP. It's easy to start your qualification online today at pse.com/help or visit your local community agency to schedule your appointment.



Save your furnace: Change your filter

Avoid an expensive repair bill by changing the air filter for your furnace at least once every 90 days. Dirt and dust that get clogged up in the filter can make your heating system work harder. Signs your air filter needs changing include: a visibly dirty air filter, your home is dustier than normal or strange smells near your furnace. Changing the air filter will improve the air quality in your home, and it will help your furnace last longer and run more efficiently.

How do you keep a gas system safe? “Sniff” for risks!

Every day, technicians fan out across our service area to inspect nearly 26,000 miles of natural gas pipelines. Equipped with sensitive sniffers, they walk over underground pipelines in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Performing this work is our service partner Hydromax USA whose employees drive white vans bearing both the Hydromax USA and PSE logos. Learn more about how we keep the gas system safe at pse.com/gasinspection.