

The latest news on what's powering our neighborhoods

TOGETHER, we're creating a better energy future.



Key

- Up and running
- In the works

See all we're doing to reach our 50x2040 goal at pse.com/TOGETHER

TOGETHER, we'll reduce carbon emissions by 50 percent by 2040.

How do we create a better energy future together? It takes being active in the community, pushing to constantly innovate, and committing to doing what's right, every time. Throughout Washington, in communities like Maple Valley, Kingston and Anacortes, customers like you are supporting countless projects that help us do exactly that. Each new initiative gets us that much closer to reducing our carbon footprint by 50 percent by 2040.

TOGETHER, we're creating a better energy future.

TOGETHER Initiative in action



Powering New Partnerships with Green Direct

Your support has helped us lead the Pacific Northwest in wind energy generation for over a decade. Now, we're bringing that same spirit of innovation and commitment to renewable sources to our large-scale corporate and government partners.

Through the new Green Direct program, these partners opt in to use energy from purely renewable sources like wind and solar. Thanks to partners like REI, Sound Transit, Western Washington University, King County, the City of Anacortes and more, phase one of the program has already sold out.

A Variety of Ways to Contribute at Home

Lighting

Replace incandescent lighting with LED bulbs. They use up to 75 percent less energy and last 10 times longer.

Water Heating

Install inexpensive pipe insulation on exposed hot-water pipes and the first 3 feet of exposed cold-water pipe.

Opt In to Renewables

Consider joining our Green Power and Solar Choice programs. Both will dramatically reduce your home's carbon footprint.

Explore more energy-saving tips at pse.com/TOGETHER

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply.
pse.com/guarantees.

You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the federal Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at 1-866-223-5425.

PSE's Powerful Partnerships helps families and the environment

We are partnering with 24 non-profit organizations across our service area to help families in need and protect the environment. By providing \$200,000 in support, we'll be working with these partner organizations to extend our reach to customers who need help staying safe and warm while continuing our commitment to the environment. Since 2017, Powerful Partnerships expanded from environmental preservation to human services—enhancing our community giving efforts.

pse.com/powerfulpartners

powerful
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