

The latest news on what's powering our neighborhoods



Winter tips to reduce your bill

The weather is changing, and now is the time to prepare for the onset of colder temperatures. We're here to provide you with suggestions to help you save on your home heating costs. Our new resource page, pse.com/lower, is loaded with information to help you reduce your heating expenses during the cold months ahead. You'll find energy saving tips, links to all of our energy efficiency programs and other solutions to get you, your home—and your bill—prepared for winter.

Here are just a few of the tips you'll find:

- Adjust your thermostat. Set your thermostat to 68 degrees Fahrenheit when you're at home and awake. Lower to 60 degrees Fahrenheit when you're asleep or away and save 10 percent on your heating.
- Change your filter. Clean furnace air filters keep air flowing efficiently, and can lower natural gas consumption by up to 2 percent.
- Wash clothes in cold water. Washing in warm or hot uses 90 percent more energy. Using cold water is a great way to save.

Winter is coming. Are you prepared?

Understanding your energy use is crucial to managing your winter bill. To learn about your daily energy usage go to pse.com/profile to access your myPSE account and find solutions on how to save this winter.

Natural gas is lighter than air

Natural gas is lighter than air and will rise, and can be ignited by the spark from flipping a light switch. You can usually detect natural gas from an odor of sulfur or rotten eggs. To give you a margin of safety, we make the odor detectable long before the gas reaches a flammable level. But don't take chances. If you smell gas, don't hesitate! Even if you're unsure, leave the area, then call us at **1-888-225-5773**, TTY: **1-800-962-9498**, or call **911**.

pse.com/detectaleak



Be prepared. Stay connected.

Download the latest version of the myPSE app to track power outages in your neighborhood, report your outage and check status and restoration times.

pse.com/app



You may qualify for assistance

Depending on income and household size, you may be eligible for payment assistance with your heating bill and for free energy-efficient improvements to your home. Recipients can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). Contact your local energy-assistance agency at **1-866-223-5425**.