

Monthly Promotions

January 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

2018 rebates and incentives now available

Each year, we rely on our best asset—our customers—to help us achieve energy savings. Thank you for your continued commitment to energy efficiency. In 2018, we're proud to offer a variety of programs and rebates to help manage your energy costs at home. We also provide valuable incentives for businesses of all sizes. Find out how you can keep saving at pse.com/rebates and pse.com/mybusiness.

Tools for managing your energy this winter

With colder weather upon us, we want to alert you to valuable tools right at your fingertips. Sign in to your account at pse.com and click My Energy Center. There, you can see your daily energy usage and learn how it compares with last January. In addition, you can:

- Create an online plan for saving energy this winter.
- See how the temperature outside makes your heating equipment work harder.
- See how your energy use compares with your neighbors.

All you need is a myPSE account. If you don't have an account, it's easy. Just sign up by clicking Create Account on our homepage and in no time you'll have the tools you'll need for saving this winter.



Can a phone line kill you?

It can if it's lying on the ground and in contact with a power line. And you don't have to touch the line. A fence, guardrail and even the ground under the line could all be energized. So don't take chances. Stay away from downed lines of any kind. Call PSE or **911** to report them.

pse.com/electricsafety



Keep meters free of snow and ice

Snow and ice can damage your gas meter and leave you in the cold. Use a broom to gently remove snow and ice from your meter and pipes. When ice thaws, don't allow water to drip onto the meter equipment and refreeze. If you see ice build-up or suspect a problem, call us to report it.



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Help us help you.

You may qualify for assistance
with your heating bill.
Visit pse.com/help.





Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit pse.com/guarantees.





PLACE
STAMP
HERE

We'll work with you to help manage your bills. Visit **pse.com**
or call **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269





Go paperless.

Sign up to manage your account
and pay online at **pse.com/mypse**.



This envelope is recyclable.

January 2018 bill print messages

Summary page

Customer service, guaranteed

We stand behind our service, from keeping scheduled appointments to restoring power outages as soon as we can. We'll credit your bill if we fail to meet our service guarantees. pse.com/guarantees

Detail section

Rate change messages, depending on billing date.

Your bill reflects changes in rates that went in to effect Dec. 19.

Your bill reflects changes in rates that went in to effect on Dec. 19, 2017 and Jan. 1, 2018.

Your bill reflects changes in rates that went in to effect Jan. 1, 2018.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on December 11 at hour ending 0800.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

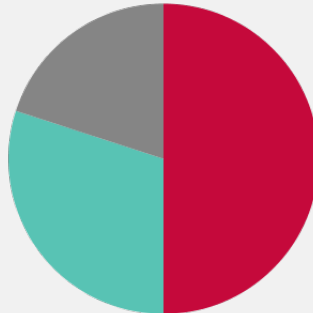
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

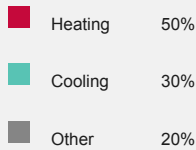
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)